

The BerkleyNet team is made up of specialists in many different areas. Our focus? Getting your team members back to health and back to work while **responsibly managing the overall costs of a claim.**

## SIMPLIFIED CLAIMS REPORTING

**24/7 Accessibility:** Report losses anytime via phone or online

**Immediate Care:** Access telemedicine for instant medical attention during claim reporting

**Fast Response:** Assigned claims representative will make contact within 24 hours of reported claim

### Maximize efficiency & savings

Claims reported promptly tend to have lower overall care costs. Claims reported more than 3 days post-injury have **26% higher median** claim costs than those reported within the first 3 days after the injury occurs.\*

With our telemedicine, immediate care is given during claims reporting.

- **78%** of visits resolved without being seen in person\*\*
- **72%** of employees returned to work after visit\*\*



## HIGHLY TRAINED, EXPERT TEAM

### Jurisdiction-Specific Focus

Our solution-oriented team has deep knowledge of specific jurisdictions, reducing the risk of errors in filing.

### Complex Claims Management

Dedicated experts handle complex claims to manage costs and ensure safe return to work for the injured worker, minimizing prolonged disability payments and associated costs.

## SUBROGATION PURSUIT

### Recovery Efforts

Liability and workers compensation expertise to review claims and pursue recovery against at-fault parties where it makes financial sense.

## COMPREHENSIVE REVIEW & INVESTIGATION

### Thorough Assessment

All losses are thoroughly reviewed for compensability and subrogation.

### Quality Assurance

We regularly assess our staff on the quality of claims investigations to maintain best practices.

## MANAGED CARE

### Nurse Case Managers

Nurse case managers are utilized for many claims, providing additional expertise and collaboration with a claims-handling professional.

### Extensive Provider Network

Our large network of providers and pharmacies ensures that injured workers get the care they need at a responsible cost. Our in-network providers are easy to find through our online portal.

### Medical Bill Accuracy

All medical bills are reviewed for accuracy, ensuring we only pay for what we owe.

## RETURN TO WORK & CLAIM RESOLUTION

### Immediate Focus on Return to Work

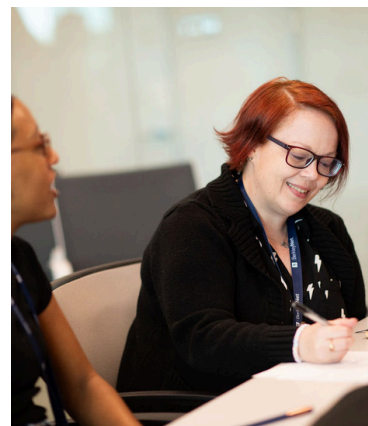
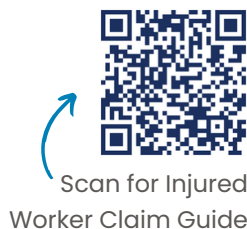
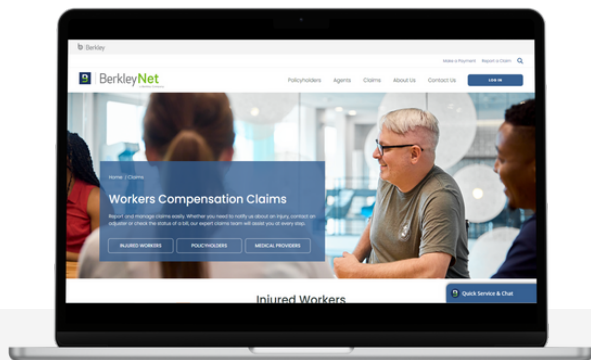
Coordination with employers for full duty or accommodated work reduces the duration of injured worker disability payments and time away from work.

### Physician Panels

Available for all clients, regardless of size, ensuring access to quality care that supports quicker recovery.

### Non-Profit and Employer Funded Programs

Placement for disabled injured workers when employers can't accommodate restrictions, reducing long-term disability costs.



\*BerkleyNet claims data from 2016–2021

\*\*Results from our partners at Medcall

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